Y2K22

NOTES ON JANUARY 6 2022 TRAINING

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THE BUG

EXCHANGE SERVERS STOPPED RECEIVING MAIL

Exchange Server (2016 and 2019) stopped accepting incoming mail as the new year, 2022, began.

"HAREBRAINED"



PARTY LIKE IT'S 2021 -

Microsoft fixes harebrained Y2K22 Exchange bug that disrupted email worldwide

A rookie programming error crashed servers because they couldn't process the year 2022.

DAN GOODIN - 1/3/2022, 3:47 PM

Figure 1: Ars Technica headline. The term "harebrained" and others are quotations from people interviewed. [Goo22]

READING A VERSION NUMBER

Exchange checks the version number of its anti-malware data file

A TYPOGRAPHICAL NOTE

A sequence of digits can mean different things. For this presentation, I will be distinguishing some meanings typographically

Example	Meaning
" 12345 " 12 345	The sequence of ASCII digits, "1", "2", …, "5" The decimal numeric value twelve-thousand three-hundred forty five

Table 1: Typographic conventions

AV VERSION NUMBER AS DATE

The AV version number is of the form YYMMDDHHmm. For example

- · "2112315503"
- · "2201000600"

INTO AN int32

- Programming languages have variables
- Variables have types
- A common type is int32.
- An int32 can represent numbers from —2147 483 648 through 2147 483 647.
- Let's call 2147 483 647 "MaxInt32".

2022: THE YEAR BEYOND THE MAX

- 2112315503 is less than MaxInt32.
- 2201000600 is greater than MaxInt32.
- Trying to putting a numerical value greater than MaxInt32 into an int32 causes errors.

WHAT'S YOUR SIGN?

There is another kind of 32 bit integer type that doesn't handle negative values. It is often referred to as a uint32. It handles numerical values in the range from 0 through 4 294 967 295.

Had the programmer gone with an unsigned 32 bit int for the version number but kept the same versioning scheme, it would have bought 21 more years. The bug would show up on January 1, 2043. The version number on that day would be something like "4301010000".

WHY IS THIS BUG "BONEHEADED"?

(Place holder slide)

WHY IS THIS BUG UNDERSTANDABLE?

- · Default int type is signed.
- · A quick way to get something to work by deadline.
- One may know that this needs a more robust method when you first write it, and you naively expect that you (or someone) will get to fix it up later.

Our job is not to punish developers for boneheaded bugs. Our job is the give them the help and resources they need to avoid such bugs in the first place and to use teaching opportunities as they arise.

THE EASY FIX

- · There is an unsigned 64-bit integer type: uint64;
- A uint64 can handle numerical values between 0 and 18 446 744 073 709 551 616;
- MaxUint64 is greater than 9 912 312 359. That is, it will be able to handle version "9912312359".

This is still not a proper fix.

A QUICKER FIX WAS NEEEDED

- Even the smallest change to something like Exchange Server needs to be tested extensively;
- Changing to uint64 might have weird side-effects elsewhere in Exchange;
- Deploying updates to Exchange is not a fun thing to do on New Year's Day and may break other things for some customers;
- The "easy fix" is still not a proper fix;
- Microsoft needed to do something immediately.

THE QUICK AND DIRTY FIX

- · Make 2021 have more days;
- A new version number for the January 1 AV data became "20211232";
- This trick will last up until the 99th day of the 99th month of 2021;
- If they stick to this representing dates, that lasts until January 2, 2046.

referring to May 35.

- A new version number for the January 1 AV data became . This trick will last up until the 99th day of the 99th month - If they stick to this representing dates, that lasts until January 2, 2046.

THE QUICK AND DIRTY FIX

"20211232";

- Make 2021 have more days:

1. I have to wonder whether whoever came up with that was familiar with the censorship evading trick used in China of

TIMESTAMPS AS VERSION STRINGS

WHAT WE WANT FROM VERSION STRINGS

- Ordering: We want to be able to compare version strings to know which is larger;
- · Increasing: We want them to get larger over time;
- Relative to now: Human readers may wish to see how long ago a version was created.

There are other things we may want, but those are the ones we will talk about.

DATE AND DATE STRINGS

- · Typically easy to see which is larger;
- · They increase over time;
- · Human readers can compare them to current time.

1. Leap seconds are a thing. Networked computers should use TAI instead of UTC.

TIMESTAMPS AS VERSION STRINGS

TOTAL ORDERING

TOTAL ORDERING

Definition

A definition of a total ordering might go here. But it probably isn't useful.

1. Anyone who could read the formal definition already knows what a total ordering is. So this is would be a pointless slide.

SORTING

If you know what data format is being used

ISO "2021-12-31" is before "2022-01-01"

short "12/31/2021" is before "1/1/2022"

MS AV "20211231" is before "20220101"

- "Friday December 31, 2021" is before "Saturday January 1, 2022"
- "п'ятниця 31 грудня 2021 р." is before "субота 1 січня 2022 р."

SHORTCUTS TO SORTING

ISO Can sort using ASCII string sorting;

MS AV Can interpret as a number and sort numerically;

short Must parse into components, but each component can be sorted numerically;

Long forms: Must be parsed into components. Ordering of month names must be known to sorting method.

ISO Can sort using ACCI string sorting.

MSAV Can interpret as a number and sort numerically,
and the string press and components, but component can be sorted numerically.

Long forms. Not the paread inter components. Ordering of
month names must be known to sorting method
month names must be known to sorting method.

SHORTCUTS TO SORTING

1. The directories in the source book club repo are named using ISO dates exactly because of this.

DOESN'T KNOW ITS A DATE

These date (or time) formats can be sorted without interpreting them as dates (or times)

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ISO (e.g., 2022-11-14)
MS AV (e.g., 20221114)
Unix time (e.g., 1668471553)
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RESOURCES

RESOURCES

- · These slides
- Sources

REFERENCES I

Dan Goodin. "Microsoft fixes harebrained Y2K22 Exchange bug that disrupted email worldwide". In: Ars Technica (Jan. 3, 2022). URL: https://arstechnica.com/information-technology/2022/01/exchange-server-bug-gets-a-fix-after-ruining-admins-new-years-plans/(visited on 10/30/2022).